Computer Requirements for Students

- **Chrome OS based devices (aka Chomebooks) are NOT SUPPORTED.**

- **Any PC desktop or laptop configured in Windows "S" Mode is NOT SUPPORTED**

- **iPads, iPad Pros and iPhones are NOT SUPPORTED.**

Required Configurations for Windows and Apple Computers

- ✓ **Operating System (OS)**:
  - o Any PC desktop or laptop that supports Windows 10 versions 21H2 or 22H2 or Windows 11 versions 21H2 or 22H2. **Earlier Windows versions are not supported.**
  - o Any Apple, "Mac", desktop or laptop that supports MacOS Big Sur, Monterey or Ventura. **Earlier MacOS versions are not supported.**
- ✓ **Storage**: Any preferred computer requires a minimum of 4GB of available space.
- ✓ **RAM:** Any preferred computer requires 4GB of RAM. Strongly recommend systems with 8GB of RAM.
- ✓ **Web Browser:** Any modern up to date Web Browser is supported. For Windows devices, Internet Explorer 11 is not supported.
- ✓ **Network:** Wireless network card to connect to Finger Lakes Health's Visitor Network.
- ✓ **Web Camera (Webcam):** Any preferred computer requires a webcam of having a minimum 320×240 VGA camera and a microphone.
- ✓ **Display:** Any laptop or desktop display capable of displaying a minimum resolution of 1280 x 768 pixels. Your display **MUST** be set to 100% scaling.
- ✓ **Office Productivity Tools:** A compatible Office Productivity suite to create and edit various documents is required. Examples of compatible productivity suites are MS Office365 (both subscription and free, cloud-based versions), OpenOffice, LibreOffice and Google Docs. Please check your preferred Office Productivity suite for compatibility with MS Office XML formats (*.docx, *.xlsx, *.pptx).

Additional Considerations:

Updates/Configuration Changes: It is recommended to apply all updates as they are released. You must allow enough time to check for and apply all updates before reporting to an exam. The exam software may not launch or work properly until all updates are applied. **NOTE:** You may need to reboot your computer several times to apply all updates. Allow enough time to apply all updates prior to your exam.

Antivirus Software: The use of a well-known, highly regarded, anti-virus/anti-malware product is strongly recommended for MacOS and Windows. Windows 10 and 11 does have an Anti-Virus package included.

Backup: Highly recommend backing up to an external hard drive/flash drive and/or cloud-based storage.

Dongles and Adapters: An HDMI Adapter, depending on the laptop, may be necessary in order to give presentations or connect to external monitors and classroom projectors.